

Care where you are: Virtual visits through MyChart®



Convenient virtual visits through MyChart are like having a provider at your fingertips. Here are some quick tips to get you started:



Schedule your appointment

- + To schedule an appointment, [click here](#), then select the Virtual Visit tile.
- + If you don't have a MyChart account, you will be prompted to create one after scheduling your appointment.*



Technology needs

- + You will need a computer or smartphone with a video camera.
- + Google Chrome is the recommended web browser, but you can also use Apple Safari or Microsoft Edge.
- + Test your Wi-Fi, video camera, microphone and speakers before the visit.
- + Please ensure your device is charged before your visit.



Starting your visit

- + Find a quiet and private place for your virtual visit.
Note: We will not conduct a visit if you are driving a vehicle.
- + If you have physical symptoms, be ready to use your video camera to show the provider.
- + When it's time for your visit, simply log in to MyChart and click into your virtual waiting room.
- + Click "Join video visit."



Get connected with MyChart

Since you must have an active MyChart account for a virtual visit, you can sign up by scanning the QR code or [clicking here](#).



[Watch our Virtual Visits video to learn more](#)

*If you do not have an active MyChart account at the time of your virtual visit, it may be delayed or rescheduled.

Services are provided by Evernorth Direct Health, LLC, its affiliates, and affiliated professional entities. MyChart is a registered trademark of Epic Systems Corporation.

973512b 06/25 © 2025 Evernorth Health Services. Some content provided under license.

EVERNORTH
HEALTH SERVICES