



Accredo Specialty Pharmacy

Therapeutic Resource Centers

High-touch specialty care designed around your members.

Accredo® Specialty Pharmacy has been raising the standard of specialty pharmacy care for people with chronic and complex conditions since 1996.

At our core, we are about the patients and helping them achieve their best life. That means delivering much more than their medication. It means delivering specialized care from a team of hyper-focused pharmacists, nurses and clinicians who help make up the Accredo Therapeutic Resource Center® (TRC) care model. Our high-touch care model is proven to help improve outcomes for both patients and payers.



Clinical excellence that drives better outcomes

Specialty-trained pharmacists, nurses and other health care experts, like dietitians and social workers, have extensive training and experience in specific disease states and medications across 15 specialty TRCs.

- + **Industry-leading access** to therapies critical to patients with rare and complex conditions
- + Access to **98% of all specialty drugs**¹
- + **775 condition-focused** pharmacists
- + **~600 drugs** on our specialty drug list supported by proprietary clinical protocols to optimize adherence and outcomes

OUTCOME:

\$102M in specialty pharmacy savings driven by therapy management protocols in 2024²



Local and community support that delivers a deeper care experience

Accredo is involved in local communities through strong partnerships with patients, caregivers, families, physicians, foundations and advocacy groups.

- + **200 trusted physician advisors** who work directly with physicians and their practices
- + **Digital and phone-based solutions** that help caregivers, coaches and others understand how to provide critical care
- + **600+ field nurses** who cover nearly 100% of the continental U.S. (education and administration of specialty meds)

OUTCOME:

More than **160k virtual and in-person nurse visits** conducted in 2023³



Scale and integration that drive savings for everyone

Our integration with Express Scripts® Pharmacy Benefit Services helps deliver maximum savings through solutions including value-based pricing, financial assistance strategies and more.

- + **Taking action** in the marketplace to deliver programs that help improve adherence and mitigate risks
- + Achieving an **affordable benefit** leveraging the federal pricing for specialty medications

OUTCOME:

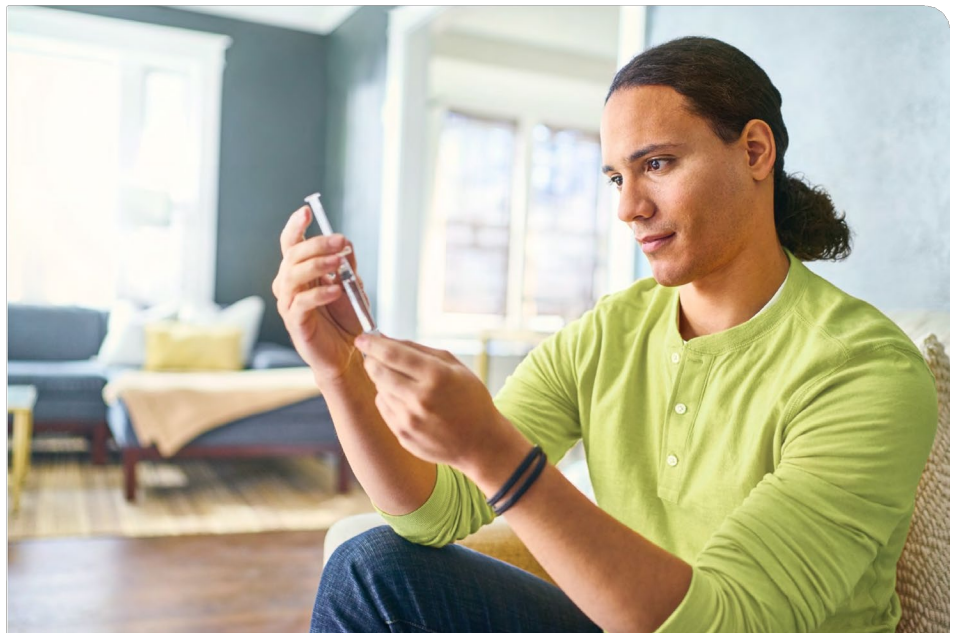
\$2.9B in copay assistance coordinated in 2024⁴

What is an Accredo TRC?

Each of our 15 Therapeutic Resource Centers delivers one-of-a-kind clinical features, therapy management programs, and drug- and condition-specific protocols to achieve the best possible patient outcomes. Each TRC is made up of a highly specialized clinical staff that includes condition-specific pharmacists, nurses, social workers, financial assistance specialists and others.

Standard TRC services

- + Accredo Care Equity (clinical education, copay coordination)
- + Adherence support services (clinical education, home delivery)
- + Specialty-trained clinical staff
- + In-house field nursing team
- + Digital support tools for patients and prescribers
- + Licensed social workers
- + Home delivery and site of care coordination
- + Nurses and pharmacists available 24/7
- + URAC-accredited specialty clinical care management



Accredo Care Equity



Advanced pulmonary conditions



Immune and complex conditions



Asthma and allergy



Neurology and multiple sclerosis



Blood disorders



Oncology



Cystic fibrosis



Rare diseases



Endocrine disorders



Rheumatoid arthritis and inflammatory conditions



Fertility



Select specialty conditions



Hepatology



Transplants



HIV

1. 2024 analysis based on Express Scripts adjudicated claims volume for commercial and health plan payers for limited distribution, exclusive distribution and open access specialty drugs
2. 2024 Evernorth Specialty Data Analytic & Reporting Consolidation
3. RMG 2023 field nursing dashboard
4. Accredo Book of Business 2024