



Evernorth CareNav+SM

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Empowering better benefits decisions. All together.

In today's fast-paced business landscape, our mutual clients are navigating tough decisions—balancing rising costs with the need to deliver meaningful benefits.

While investing in employee health can drive better outcomes, choosing the right mix of offerings is a constant challenge.

We understand the complexity: from selecting benefits that truly impact clinical outcomes to managing a growing network of vendors. In fact, **72% of employers work with four or more benefit vendors** and managing them is one of their top concerns.¹

Over the last decade, product innovation at Evernorth Health Services has delivered curated solutions to solve these key challenges. With CareNav+, we're building on our history of innovation to bring members a simpler, more connected experience—making it easier than ever for people to access and use their benefits.

CareNav+ goes beyond traditional navigation solutions to deliver:



Transparent vendor performance management



Integrated, actionable data



Hyper-personalized member experiences

What sets CareNav+ apart?



All together. Easier.

Vendor performance management

Ensuring accountability and transparency across an employer's vendor relationships, streamlining administration and reducing friction.



All together. Smarter.

Meaningful data integration

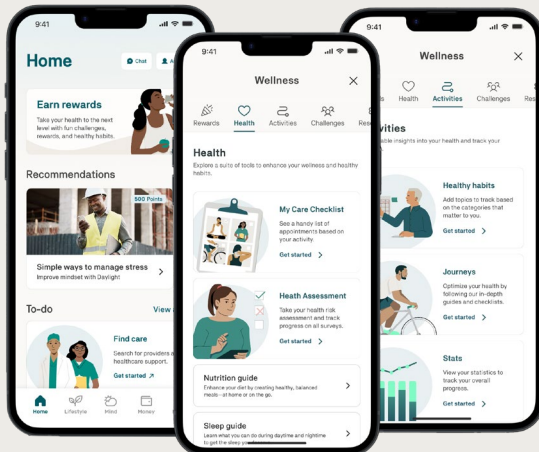
Robust reporting and analytics translate engagement and utilization data into clear, strategic insights—enabling you to help our mutual clients continuously evolve their benefits strategy for maximum impact.



All together. Healthier.

Hyper-personalized member experiences

Delivering timely, tailored recommendations that drive better clinical and financial outcomes.



Why CareNav+?

+ Built for employers, by employers

Designed with real-world input from our innovator partner to meet the evolving needs of today's workforce.

+ Hyper-personalization at scale

Delivers individualized member experiences using integrated data—boosting engagement and satisfaction. **97.7% member satisfaction rate** for Care Guide calls²

+ Vendor ecosystem optimization

Empowers clients to evaluate, curate, and maximize the value of their benefits portfolio. **100+ vendor and health plan partners** connected in CareNav+ ecosystem²

+ Client-friendly insight

Provides actionable analytics to support strategic recommendations and renewals.



Ready to elevate your clients' benefits strategy?

Let's talk about how **CareNav+** can help.

1. Evernorth Health Services, Internal Navigation Research Survey Results Among Employers and Consultants, March 2025.
2. Evernorth CareNav+ data, April 2024-April 2025.

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