



Every day, we are driven by the commitments we've made to you and your members



Easier access to care



Care that's more connected



Better value



More transparency

Specifics and images are representative of enhancements planned starting in 2026 but are subject to change up until launch.

Connecting the entire Evernorth ecosystem of pharmacy benefit services

Our innovative future:

A new mobile app and member website built on our Evernorth digital platform, ensuring full connectivity between member experiences for Express Scripts Pharmacy Benefit Services, Accredo Specialty Pharmacy, home delivery pharmacies and more

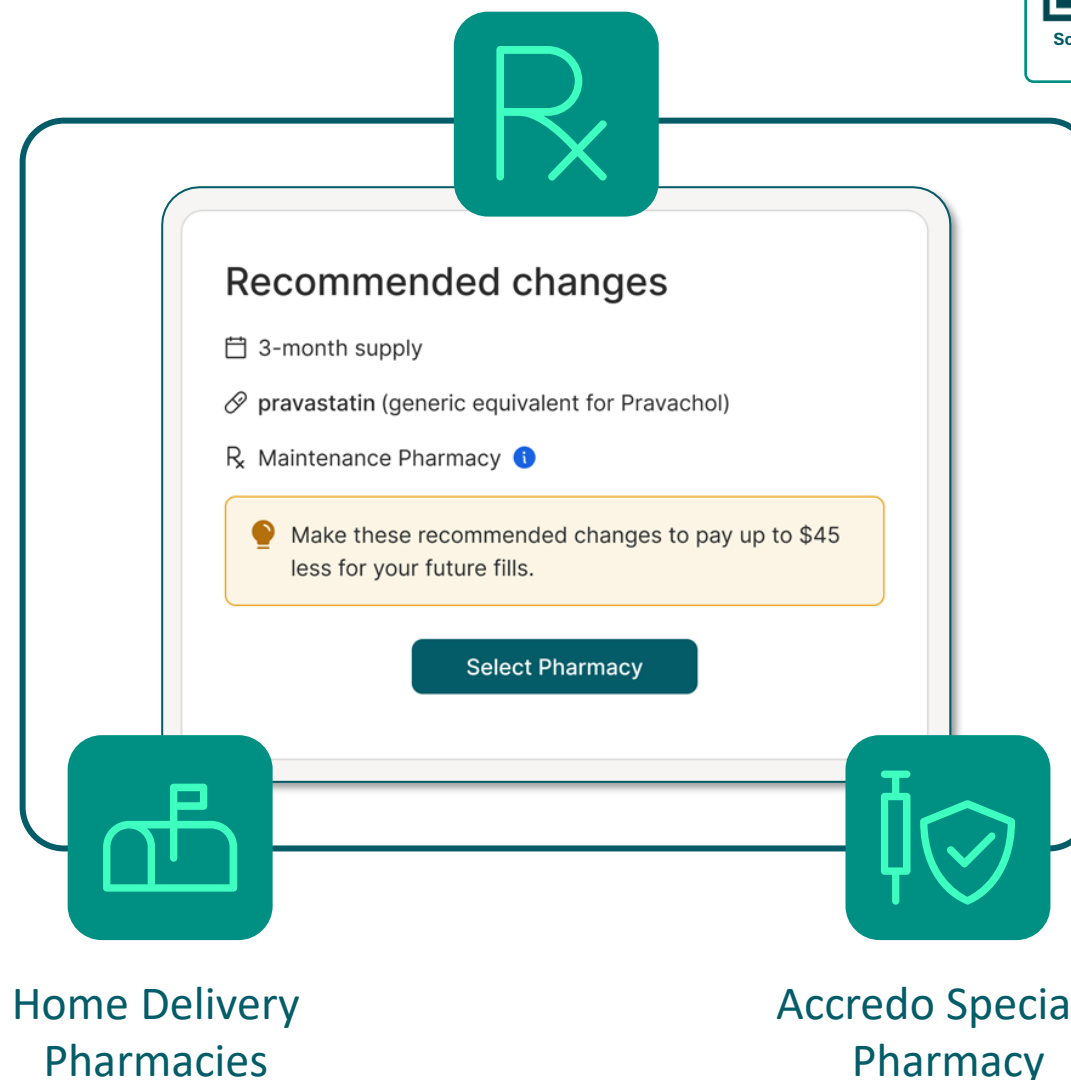


New standard experience:

No added costs or need to enroll

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Pharmacy Benefit Services (PBS)



Connecting the entire Evernorth ecosystem of pharmacy benefit services

New recommendation guide offers:

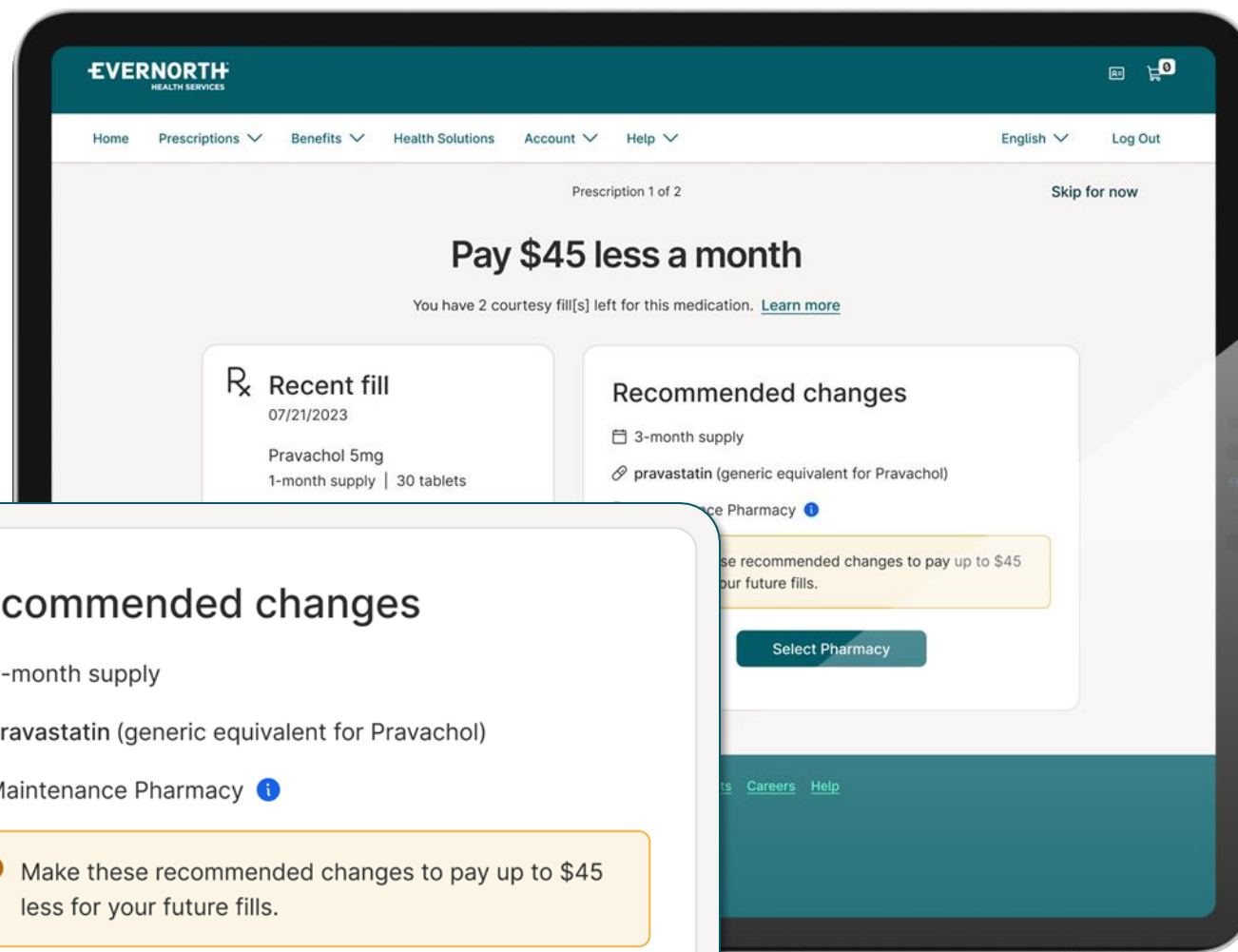
- + Member support along the way
- + Personalized, streamlined interactions
- + Financial and benefit design transparency for more choice and cost protections
- + Plan-covered and cash options, while maintaining flexibility for members to choose their preferred experience



New standard experience:

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Recommended changes

📅 3-month supply

🔗 pravastatin (generic equivalent for Pravachol)

📄 Maintenance Pharmacy ⓘ

💡 Make these recommended changes to pay up to \$45 less for your future fills.

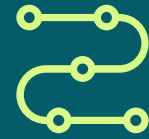
Select Pharmacy



Connected care
experience augmented by
a recommendation guide



Transparency for
both members
and clients



Re-imagined
benefit education
experience



Connected care
experience augmented by
a recommendation guide



Transparency for
both members
and clients



Re-imagined
benefit education
experience



Making pharmacy benefits smarter, better and faster, so:
Members will fully understand their benefits
and know exactly what to pay and when



Connected pharmacy experience

Members can access all pharmacy benefits and tools within a single experience

Greater transparency and value

Members are educated on all their options when it comes to filling their prescription, including cash pricing and annual savings report

Re-imagined benefit education experience

Members are proactively educated on what to expect and assisted throughout the process

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EVERNORTH[®]
HEALTH SERVICES

