



Consultant Solution Guide

Evernorth® Health Services offers a wide range of products and solutions, intentionally developed to tackle pain points for clients and members. Through active listening and partnering with clients, we've aligned our solutions to three primary pain points:

affordability, outcomes and experience.

Affordability solutions support **relief from cost pressures**; outcome-focused products provide **proof of results** and experience-oriented offerings improve **ease of access and navigation**.



Instructions for use

This guide is designed as a self-service resource that makes it easy to quickly find information about many of Evernorth's most widely used solutions. Whether you're looking for a specific product or exploring solutions that address a particular need, this guide allows you to navigate content in the way that works best for you.

Use the **table of contents** to browse solutions by product name, category, solution type, condition area or Evernorth SignatureSM pharmacy benefit services package. Simply **click to expand** the section and click on any link to jump directly to the information you're looking for. Use the '**Return to table of contents**' button on each page to select new content or categories.



Table of contents

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- + Products by name (A-Z)
- + Products by category
- + Products by solution type
- + Products by condition area/client need
- + Products in the Evernorth SignatureSM pharmacy benefit services base package



Affordability + relief



Members are facing rising costs, leading to affordability challenges

3 in 4

Americans have taken an action in the past year to manage their health expenses, but despite their efforts, 72% are worried about unexpected events or bills

54%

of consumers who have used direct-to-consumer solutions have done so to manage costs

87%

of consumers said they're concerned about escalating Rx costs

39%

of employers say they need solutions to manage the high cost of acute, complex and chronic conditions

+ Relief through the Evernorth SignatureSM pharmacy benefit services experience

A coordinated set of pricing, clinical, and optimization solutions work together to lower drug costs at every touch point—reducing high-cost exposure, improving access to lower-cost alternatives and ensuring clinically appropriate use.

From upfront pricing protections and patient-focused affordability programs to holistic drug optimization and GLP-1 cost management for diabetes, these solutions help plans and members consistently achieve better value from the pharmacy benefit.



Experience + ease



The saturation of new solutions and systems in the market impacts the members' experience

44% of employers seek support for their employees to better manage their care as a top need in their health services benefit

55% of employers are concerned with their employees not being aware of benefits available to help with their specific needs when faced with a major medical diagnosis

58% say they're aware of what Rx medication will cost when prescribed

60% of Americans are not confident they know all the health and wellness benefits their employer provides

+ Ease through the Evernorth SignatureSM pharmacy benefit services experience

An integrated suite of navigation, advocacy and engagement solutions work together to create a more connected health care experience. By simplifying access to care, providing personalized guidance and supporting members at key moments in their health journey, these solutions make it easier to find the right care at the right time.

The result is a more seamless experience that empowers members to make informed decisions, stay engaged in their care and achieve better health outcomes with less complexity.

Source: Ipsos 2024. Annual Buyer Insights Study



Outcomes + proof



In this dynamic health ecosystem, plans need a partner with the capabilities to navigate complexity, coordinate care across the system, and deliver proven results.

33%

of employers see solutions to improve clinical outcomes as a top need in managing their health services benefits

22%

of health plan leaders name improving clinical outcomes, like medication adherence, a top future investment

44%

of employers are concerned about lower quality of care when members use direct-to-consumer programs for weight-loss programs that provide access to GLP-1s

+ Proof through the Evernorth SignatureSM pharmacy benefit services experience

A holistic combination of condition-specific, clinical and care management solutions work together to improve health outcomes while delivering measurable results. Through advanced clinical programs, specialized pharmacy management and targeted support for complex conditions, Evernorth solutions help close gaps in care, improve adherence and drive better health outcomes with greater confidence and accountability.

Source: Ipsos 2024. Annual Buyer Insights Study

Accredo Specialty Therapeutic Resource Centers (TRCs)

Therapeutic Resource Centers (TRCs) are specialized care teams within Express Scripts® Pharmacy and Accredo® Specialty Pharmacy that provide expert support for patients with chronic and complex conditions.

Staffed by trained pharmacists, nurses and clinicians, each TRC focuses on specific disease states to deliver personalized therapy management and improve outcomes. They use advanced clinical protocols and ongoing patient engagement to ensure medication safety and effectiveness. This model enhances care coordination while helping patients achieve better health results.



CATEGORY
Proof



SOLUTION TYPE
Specialty +
Complex Care



CONDITION AREA OR
CLIENT/MEMBER NEED
Specialty pharmacy
support



SIGNATURE BASE PACKAGE
Yes

Clinical:
Yes

Implementation lead time:
N/A

Eligibility and usage considerations:
N/A

Client value:

- + 275,900+ nursing visits in 2025
- + 18.6% of RA&I patients achieved optimal adherence levels following our proactive coaching
- + 9%-26% increase in adherence improvement observed across specialty supported conditions via our Adherence Course Correct motivational interviewing techniques
- + \$2.7B in copay assistance coordinated in 2025
- + Clinical therapy management protocols drove \$323M in total specialty savings in 2025

EVERNORTH RESOURCES

[Accredo Specialty Pharmacy TRC Overview.pdf](#)

[Accredo Specialty Pharmacy | Evernorth](#)

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Advanced Utilization Management (AUM)

Utilization Management (UM) program offerings are the most effective tools for reducing client spend on pharmacy benefits. These programs serve as the foundation for managing both current and future member utilization, helping ensure appropriate medication use while controlling costs.



CATEGORY
Ease



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Medication safety
+ adherence



SIGNATURE BASE PACKAGE
Yes

Clinical:
Yes

Eligibility and usage considerations:

- + Member transition and engagement strategies
- + Support for continued medication utilization
- + Coordination with provider-directed treatment plans
- + Program investment and value realization opportunities*

*Note: The associated cost avoidance and health benefits are typically realized over time and may be reflected through modeled outcomes and long-term value.

Client value:

- + BoB savings: \$0.60 PMPM refund in 2025
- + In 2025, Evernorth realized \$3.8M in total Rx savings and \$52M in total medical savings, resulting in a total cost of care savings of \$55.8M

Implementation lead time:

Clients should plan on approximately 3 months of lead time from initiative through implementation, although timelines vary depending on the complexity of the request, customization needs and communication requirements

EVERNORTH RESOURCES
[The health care utilization management landscape | Evernorth](#)

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Digital Health Formulary (DHF)

The Evernorth Digital Health Formulary® is a comprehensive platform that helps payers navigate and evaluate digital health solutions, ensuring clinical effectiveness, usability, security and financial value. Supported by Express Scripts, it integrates advanced capabilities to improve outcomes while maintaining safety and effectiveness for members.

With a rapidly growing digital health market, the formulary simplifies selection through a rigorous review process and end-to-end support, including contracting and competitive pricing. Clients benefit from data-driven insights, Therapeutic Resource Center® integration and full control over which solutions they implement.



CATEGORY
Proof



SOLUTION TYPE
Digital Health
Solutions



CONDITION AREA OR
CLIENT/MEMBER NEED
Formulary support



SIGNATURE BASE PACKAGE
No

Clinical:

Yes

Implementation lead time:

60 days for most standard offerings

Eligibility and usage considerations:

The Digital Health Formulary is a curated list that all Evernorth clients have access to.*

*Note: Some individual digital health solutions may have client-level exclusions (total lives, lines of business, etc.).

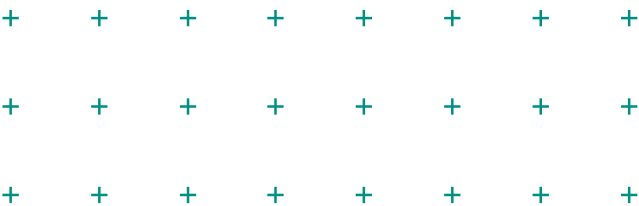
Client value:

Clients benefit from the Digital Health Formulary's rigorous review process at no additional cost and have complete control over which solutions they choose to invest in and deploy.

- + Clients see an average of \$100K–\$120K in administrative cost savings per digital health solution implemented through the Digital Health Formulary's end-to-end vendor management services

EVERNORTH RESOURCES

[Evernorth Digital Health Formulary | Evernorth](#)



Embarc Benefit Protection

Embarc Benefit Protection® from Evernorth is a comprehensive program designed to provide members with genetic conditions affordable and predictable access to high-cost, potentially curative gene therapies.

It helps shield plans from financial risk through a fixed per member per month (PMPM) cost while eliminating out-of-pocket expenses for covered therapies. The program also enhances access to top providers and offers additional financial value through potential annual surplus refunds. Overall, it aligns cost management with improved member outcomes and support throughout the care journey.



CATEGORY
Relief



SOLUTION TYPE
Financial Protection
+ Risk Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Gene therapy access



SIGNATURE BASE PACKAGE
No

Clinical:

Yes

Implementation lead time:

30-60 days

Eligibility and usage considerations:

- + Embarc is not available for Exchange (HIX) and regulated markets—i.e., Medicare, Medicaid
- + Embarc cannot accommodate clients who cannot delegate their utilization management to EviCore
- + Embarc is available to self-insured, ERISA employer groups

Client value:

Embarc creates cost predictability via a set per member per month (PMPM) price, shielding plans from the price shock of potentially paying for million-dollar therapies.

- + Additional value can be realized through the annual surplus refund that may be available based on overall program claims paid vs. anticipated utilization
- + In 2025, BoB savings were \$0.60 PMPM

EVERNORTH RESOURCES

[Consultant Embarc | Evernorth](#)

[Embarc Benefit Protection | Evernorth](#)

[Embarc Benefit Protection help employers manage rising gene therapy | Evernorth](#)

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Evernorth EncircleRx

Cardiometabolic refers to the interconnected conditions of obesity, diabetes and cardiovascular disease, creating a significant clinical and financial challenge. Evernorth’s EncircleRxSM solution helps plans manage GLP-1 utilization with greater flexibility, including an industry-first financial guarantee. The program focuses on ensuring appropriate access to GLP-1 therapies while controlling pharmacy spend. Using advanced data insights, it supports more targeted care decisions to improve patient outcomes and manage overall costs.



CATEGORY
Relief



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Weight management/
diabetes



SIGNATURE BASE PACKAGE
Only for diabetes care

Clinical:

Yes

Eligibility and usage considerations:

- + Program is applicable to Commercial, Health Plan, Exchange/HIX lines of business
- + Not available to Medicaid or Medicare

Client value:

As of January 2026, clients enrolled in EncircleRx have saved approximately \$710M.

- + For the weight-loss offering, clients will be able to implement a 3:1 savings guarantee or 15% cost cap
- + For the diabetes offering, clients will be able to implement a 3:1 savings guarantee

Implementation lead time:

Clients may enroll or disenroll at any time, but applicable setup times will apply.

- + There is a 60-day implementation lead time for EncircleRx
- + Clients can only implement on the first of the month, not mid-month
- + The contract amendment is completed via the Clinical Addendum
- + Lead time starts when the client-signed Clinical Addendum is submitted with the EncircleRx Polaris case
- + Enrollment lead time is 60 days, except for clients with more than 100K lives which have a lead time of 90 days

EVERNORTH RESOURCES

[EncircleRx | Evernorth](#)

[Consultant EncircleRx | Evernorth](#)

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Evernorth EnReachRx and Evernorth EnGuide Pharmacy

Evernorth EnReachRx is a high-touch clinical support model that guides patients throughout their GLP-1 treatment journey while helping optimize drug spend.

Delivered through select pharmacies like Walgreens, Costco and Evernorth EnGuideSM Pharmacy, the program ensures specialized care and convenient access. Evernorth EnGuide Pharmacy offers expert pharmacist support, advanced cold-chain packaging and scalable operations designed specifically for injectable GLP-1 therapies.

Together, these capabilities enhance the patient experience while maintaining safety and efficiency in medication delivery.



CATEGORY
Proof



SOLUTION TYPE
Care Access
+ Delivery



CONDITION AREA OR
CLIENT/MEMBER NEED
Weight management/
diabetes



SIGNATURE BASE PACKAGE
Yes

Clinical:

Yes

Eligibility and usage considerations:

- + Not available for Department of Defense—Carrier DODA
- + Not available for clients that do not have EXP and/or a participating retail partner in network

Client value:

- + EnReachRx launched in June 2025, through the remainder of the year enrolled clients saved \$144M through the program
- + Evernorth EnGuide Pharmacy ensures patients have access to both 30- and 90-day supplies of GLP-1s while offering clients a guaranteed discount, a flat dispensing fee and a flat professional services fee

Implementation lead time:

- + Clients can enroll in the GLP-1s Management Services Solutions with at least 45-day notice and are implemented on the first day of the next calendar month
- + Turnaround time for disenrollment (opting out) requires a minimum of 60 days, completed on a quarterly basis (1/1, 4/1, 7/1, 10/1)

EVERNORTH RESOURCES

[New Evernorth EnReachRx model expands its suite of GLP-1 solutions | Evernorth](#)

Evernorth Benefits Navigation

Evernorth Benefits NavigationSM is a unified digital platform designed to simplify how employees access and use their health care benefits. It connects medical, pharmacy, behavioral, financial and lifestyle services into one seamless experience, reducing confusion from multiple apps and vendors. Through personalized, anticipatory guidance, members receive tailored recommendations to help them find care when they need it. At the same time, employers gain better visibility into engagement and performance to maximize the value of their benefits investment.



CATEGORY
Ease



SOLUTION TYPE
Member Experience
+ Navigation



CONDITION AREA OR
CLIENT/MEMBER NEED
Personalized benefits
navigation



SIGNATURE BASE PACKAGE
No

Clinical:
No

Eligibility and usage considerations:

Relationship with Express Scripts required.
Existing preferred relationships with Cigna,
Digital Health Formulary (DHF) vendors.

- + 20K+ lives for 2026; 10K+ lives for 2027 and beyond
- + Diverse U.S.-based only workforce and demographics
- + Multiple health, lifestyle and financial vendors

Client value:

Evernorth Benefits Navigation strategically connects an employer's full benefits offering within an experience that combines personalized digital convenience with human care and support—boosting usage of services that drive better clinical and financial outcomes.

- + In 2025, 76% of users enrolled in a vendor or program after accepting a recommendation and 95% member satisfaction rate for Care Guide call experience
- + By the end of 2026, we will have 730K+ members and 110+ vendor and health plan partners connected in the Evernorth Benefits Navigation ecosystem

Implementation lead time:

Varies

- + Clients who currently have medical, financial, and lifestyle vendors already integrated will have a faster onboarding timeline
- + Clients who have additional vendors not already integrated will have to follow a tiered prioritization integration of new vendors

EVERNORTH RESOURCES

[Evernorth Benefits Navigation | Evernorth](#)

Evernorth Precision Path Oncology

Evernorth Precision Path® is a data-driven, personalized oncology solution that supports patients and providers across the entire cancer journey. Care Navigators assist with screening, scheduling, benefit education and coordinating diagnostic testing and treatment planning. The program streamlines access to in-network providers, accelerates approvals and guides patients through next steps with continued engagement. It also offers 24/7 virtual supportive care, including nursing, behavioral and nutritional support, to improve outcomes and patient experience.



CATEGORY
Ease



SOLUTION TYPE
Specialty +
Complex Care



CONDITION AREA OR
CLIENT/MEMBER NEED
Oncology support



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Implementation lead time:
60-120 days

Eligibility and usage considerations:
Evernorth Precision Path is available for health plans and employers with Cigna Medical

Client value:
Evernorth Precision Path targets health plans across all lines of business—Commercial, Medicare and Medicaid—with the strongest opportunities in Commercial and Commercial Self-Insured. We deliver:

- + 3–5x lower treatment costs for early-stage cancer vs. late-stage
- + \$10K saved per patient in total medical costs with evidence-based pathways
- + Up to 70% fewer inpatient admissions and 54% fewer ER visits for patients in supportive oncology programs

EVERNORTH RESOURCES

[Precision Path | Evernorth](#)

[Hidden costs of cancer care gaps | Evernorth](#)

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Evernorth SafeGuardRx

SafeGuardRx® is a value-based program that helps manage chronic and complex conditions by aligning financial protection for plans with improved clinical outcomes for members. It leverages Evernorth's scale to ensure access to the right medications at the right price while safeguarding against high costs. The program includes a broad suite of condition-specific and financial protection solutions, from diabetes and cardiovascular care to oncology and rare conditions. As health care evolves, SafeGuardRx continues to expand with innovative strategies that enhance value for both plans and patients.



CATEGORY
Proof



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Chronic condition
management



SIGNATURE BASE PACKAGE
Yes (additional fees may
apply per program terms)

Clinical:
Yes

Eligibility and usage considerations:
Client must follow applicable clinical policies,
Government business is not eligible

Client value:

- + In 2025, SafeGuardRx delivered \$2.1B in direct value to clients
- + SafeGuardRx positively impacted over 118 million member lives in 2025 by improving the health of patients and reducing the cost of care for our clients

Implementation lead time:

- + **CCV:** 30 days
- + **DCV:** No Network set-up required: 30 days
- + **DCV for Medicare:** 30 days; enrollment effective next available quarter (1/1, 4/1, 7/1, 10/1)
- + **ICCV:** Already Exclusive Accredo: 30 days
Not in Exclusive Accredo: 90 days
- + **IP:** Enrollment effective following quarter (7/1, 10/1, etc.)
- + **MEP:** 30 days
- + **MSCV:** Already Exclusive Accredo: 30 days
Not in Exclusive Accredo: 90 days
- + **NCV:** 60-90 days
- + **OCV:** Already Exclusive Accredo: 30 days
Not in Exclusive Accredo: 90 days
- + **RCCV:** 60-90 days
- + **WMCV:** 60-90 days

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EVERNORTH RESOURCES

[SafeGuardRx | Programs](#)

Health Connect 360 (HC360)

Health Connect 360® is an outcomes-driven clinical management program that guarantees measurable results by focusing on the quality metrics that matter most to clients. It connects data across pharmacy, medical, lab and digital tools to deliver highly coordinated, personalized care. Through tailored interventions, the program engages members at the right time with the right support to improve outcomes. This integrated approach enhances care coordination while driving accountability through outcome-based guarantees.



CATEGORY
Proof



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Personalized benefits
navigation



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Eligibility and usage considerations:

- + **Operational:** Program enrollment is available monthly (1st of month) and could be dependent upon data onboard requirements
- + **Client:** All client types can enroll in the solution, although there may be specific considerations under 10K lives. The live minimum of >1K is the threshold and anything under will need further evaluation for HC360
- + **Financial:** Perform a rebate impact analysis with a Financial Analyst when Teladoc Health or Omada are part of the Health Connect 360 offering. PMF may be used for HC360, except a portion of the HC360 fee when using Teladoc Health

Client value:

- + The 2025 commercial BoB savings for HC360 was \$687 PMPY (Per Member Per Year) in total health care savings, attributed to clinical adherence, health and safety alerts and financial opportunities
- + Clients receive a 2:1 financial ROI and/or clinical outcomes guarantees. Clinical guarantees are only provided after client modeling occurs and it is determined there are ample opportunities within the population, and within each category, to provide a guaranteed outcome

Implementation lead time:

- + Clients who currently have medical and lab data onboarded: 90 days
- + Clients who currently do not have medical and/or lab data onboarded: 120 days

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EVERNORTH RESOURCES

[Health Connect 360 | Evernorth](#)

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Healthy Weight Wellness Incentive

The Healthy Weight Wellness Incentive program is a behavior-based solution that helps members build sustainable healthy habits through nutrition, physical activity and lifestyle changes. It rewards engagement rather than medication use, offering employers a flexible, non-drug-focused approach to weight management. Designed to address growing demand for cost-effective and preventive solutions, it supports long-term health without impacting pharmacy benefits. This approach promotes healthier behaviors while reducing reliance on prescription-based strategies.



CATEGORY
Relief



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Weight management/
diabetes



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Eligibility and usage considerations:

- + Available to commercial employer groups (ASO and fully insured)
- + Not available for Exchange (HIX) and regulated markets—i.e., Medicare, Medicaid
- + Healthy Weight Wellness Incentive program can only accommodate plans with wellness incentive program on their benefit
- + Must be in compliance with applicable federal laws, such as ERISA, ACA, HIPAA, and ADA, among others
- + Components of some wellness programs can also implicate state laws

Client value:

The Healthy Weight Wellness Incentive program is an affordable alternative to costly GLP-1 coverage, our program rewards members for healthy habits with funds they can use toward any health care expense

Implementation lead time:

- + Standard enrollment is offered quarterly, effective the first of the month
- + Enrollment lead time is 90 days

EVERNORTH RESOURCES

[NEW: Healthy Weight Wellness Incentive for personalized weight-loss support | Evernorth](#)

[Affordability: DTC with Healthy Weight Wellness Incentive](#)

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Inside Rx

Inside Rx provides flexible solutions that help clients offer prescription drug discounts while creating a seamless consumer experience. It goes beyond a traditional discount card by engaging consumers and guiding their purchasing decisions. The program makes prescription access more affordable and predictable, improving overall health and well-being. Ultimately, Inside Rx helps drive savings while enhancing confidence and peace of mind for consumers.



CATEGORY
Relief



SOLUTION TYPE
Affordability +
Price Protection



CONDITION AREA OR
CLIENT/MEMBER NEED
Member affordability



SIGNATURE BASE PACKAGE
No

Clinical:
No

Eligibility and usage considerations:

- + Cannot be used in conjunction with or combined with insurance
- + Discounts on Inside Rx featured medications cannot be used by persons covered by Medicare, Medicaid or TRICARE even if processed outside the benefit as an uninsured (cash-paying) patient

Client value:
Inside Rx delivers average savings of 40% on featured brands and as much as 80% on generics for the uninsured and those who experience high out-of-pocket costs for their prescription medications

Implementation lead time:
N/A; Inside Rx is a publicly available prescription discount card

EVERNORTH RESOURCES

[Inside Rx | Evernorth](#)

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Member Experience (PBS)

The Express Scripts® Pharmacy Benefit Services Member Experience is a connected ecosystem that supports members throughout their pharmacy journey, from understanding benefits to managing prescriptions. It provides tools, guidance and communications to help members make informed decisions before and after a prescription is written.

Built on four pillars including cost transparency, ease of use, integrated experiences and personalized guidance, it simplifies access and improves engagement. This approach gives members greater knowledge, control and confidence in navigating their health care.



CATEGORY
Ease



SOLUTION TYPE
Member Experience
+ Navigation



CONDITION AREA OR
CLIENT/MEMBER NEED
Personalized benefits
navigation



SIGNATURE BASE PACKAGE
Yes

Clinical:
No

Implementation lead time:
N/A

Eligibility and usage considerations:
PBS member experience standard enhancements are available to all lines of business at no cost to clients or members

- Client value:**
- + Digital tools improve medication adherence by 34%
 - + Enhancements to digital tools resulted in a 59% plan satisfaction rate, with fewer members experiencing friction

EVERNORTH RESOURCES

[Express Scripts PBS Member Experience | Evernorth](#)

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MoreThanRx

Evernorth MoreThanRxSM is a pharmacy-based care platform that expands access to everyday health care services through a large network of retail pharmacies. It enables members to receive routine care such as testing, vaccinations, medication management and select prescribing services in convenient local settings.

By delivering these services through the pharmacy benefit, it helps make care more accessible, faster and more affordable. Overall, the platform leverages pharmacists and existing pharmacy infrastructure to close gaps in care and simplify how members receive basic health services.



CATEGORY
Proof



SOLUTION TYPE
Care Access
+ Delivery



CONDITION AREA OR
CLIENT/MEMBER NEED
Pharmacy-based
care access



SIGNATURE BASE PACKAGE
No

Clinical:

Includes clinical and direct products

Implementation lead time:

60-day lead time to enroll

Eligibility and usage considerations:

MoreThanRx is available for Commercial and Medicaid lines of business. Certain eligibility criteria may apply for each solution within MoreThanRx

Client value:

- + Greater accessibility for select services traditionally provided at primary care office or ED at lower cost to plan sponsors for pharmacy vs. medical site of care
- + Generates meaningful savings compared to the traditional medical channel, with estimated savings ranging from \$30 to more than \$100 per encounter, depending on the service provided
- + Expands access to care through a nationwide pharmacy network, with 36% of members living within 2 miles and 60% within 5 miles of participating pharmacies

EVERNORTH RESOURCES

[MoreThanRx: Enhanced Pharmacy Solutions | Evernorth](#)
[MoreThanRx Pharmacist Prescribing | Evernorth](#)

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National Preferred Formulary

The National Preferred Formulary is Express Scripts’ standard formulary designed to help clients manage pharmacy costs while maintaining broad access to effective medications. It includes nearly all generic drugs and a curated selection of brand-name medications to balance affordability and clinical effectiveness. Typically paired with a three-tier benefit design, it uses rebates on preferred brands to help drive overall savings for plan sponsors.



CATEGORY
Proof



SOLUTION TYPE
Pharmacy Benefit
Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Drug cost savings



SIGNATURE BASE PACKAGE
Yes

Clinical:

Yes

Eligibility and usage considerations:

- + Any variance from the standard exclusions may impact your clients’ guarantees
- + Prior to pursuing continuation of therapy for impacted members, account teams must determine if adjustments will need to be made to any of their guarantees
- + The standard PDFs created by the Formulary Solutions team are locked for editing. This is necessary to ensure the integrity of the documents is maintained and we are in compliance with our rebate agreements with manufacturers*

*Note: Any unapproved revisions to the standard PDFs may result in Book of Business rebate losses.

Client value:

There is no fee associated with the Express Scripts National Preferred Formulary

Implementation lead time:

N/A

EVERNORTH RESOURCES

[Consultant 2026 annual formulary updates | Evernorth](#)

[Driving drug savings through formulary | Evernorth](#)

[Importance of clinical-first approach to drug formulary development](#)

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Patient Assurance Program

The Express Scripts Patient Assurance® Program improves affordability for members using select brand-name, single-source medications by setting a predictable copay. It caps member costs at no more than \$25 for up to a 34-day supply when filling at in-network pharmacies, including Express Scripts Pharmacy.

By reducing out-of-pocket costs, the program helps increase medication adherence for chronic conditions like cardiovascular disease and diabetes. This approach can also help lower overall health care costs by preventing complications and downstream medical expenses.



CATEGORY
Relief



SOLUTION TYPE
Affordability
+ Price Protection



CONDITION AREA OR
CLIENT/MEMBER NEED
Member affordability



SIGNATURE BASE PACKAGE
Yes

Clinical:
Yes

Eligibility and usage considerations:
The Patient Assurance Program is available to CD, HPD and Federal division clients.

- + At this time, the program is not available for Medicare, Medicaid, DoD, Workers Comp, RDS and Anthem

Client value:
In 2025, approximately 320K patients with diabetes received financial relief totaling \$72.4M when their plan sponsor enrolled in the Patient Assurance program.

- + Research from Express Scripts of Patients with Type 2 diabetes using non-insulin treatment found that total medical cost related to diabetes events for patients enrolled in Patient Assurance was lower on average by 16.3% or \$1,151 less than for patients not enrolled. This is driven by 18.6% lower outpatient costs, 17.7% lower inpatient costs and 12.1% lower emergency room costs

Implementation lead time:
60-day lead time to enroll

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- EVERNORTH RESOURCES
- [Patient Assurance Program | Evernorth](#)
 - [Driving down drug costs: How Express Scripts delivers pharmacy savings for members | Evernorth](#)
 - [Express Scripts expands Patient Assurance Program to drive affordability and access to GLP-1s](#)

Price Assure

Price Assure integrates prescription discount pricing, powered by GoodRx, directly into the pharmacy benefit to ensure members receive competitive prices without needing to shop outside the plan. It allows claims to be processed within the benefit even when a lower discount price is applied, preserving visibility and tracking for plan sponsors. By aligning member costs with or below market discount rates, it improves satisfaction and reduces the need for external discount cards. This approach helps maintain clinical oversight while preventing claims from leaving the benefit.



CATEGORY
Relief



SOLUTION TYPE
Affordability
+ Price Protection



CONDITION AREA OR
CLIENT/MEMBER NEED
Member affordability



SIGNATURE BASE PACKAGE
Yes

Clinical:
Yes

Eligibility and usage considerations:

- + Client cannot be a regulated market client (i.e., Medicaid, Medicare Part D)
- + Client must be on Modular platform (cannot be on AAA)
- + AGL/ABL enrollments are not allowed. Benefit Operations must complete the enrollment (system limitation)
- + Federal clients and workers comp are not eligible for this program
- + Client situated in Tennessee, West Virginia, Kentucky and South Dakota are not eligible due to state mandate risk. If unsure of your client's situs designation, check state situs code on screen 47
- + TN/WV/KY/SD pharmacies have been removed from Price Assure due to state mandate risk
- + Independent pharmacies no longer participate in Price Assure based on DOI complaints
- + Level bill clients are not eligible (this is not a common set up)

Client value:
Since launching in 2023, Price Assure has delivered approximately \$195M in member savings

Implementation lead time:
60-day lead time to enroll

EVERNORTH RESOURCES

[Affordability: DTC with Healthy Weight Wellness Incentive](#)

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RationalMed

RationalMed® is a patient safety solution that uses integrated medical, pharmacy and lab data to identify potential medication risks and gaps in care. It applies thousands of evidence-based clinical rules to create a comprehensive patient profile and alert physicians, pharmacists and patients when issues are detected. The program helps improve prescribing accuracy, enhance care coordination and reduce avoidable hospitalizations. Overall, it drives both medical and pharmacy cost savings while improving patient safety across the entire population.



CATEGORY
Proof



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Medication safety
+ adherence



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Eligibility and usage considerations:

- + Must have at least 12 months of Rx history and at least 12 months of medical claims history (24 months preferred)
- + Express Scripts existing PBM client and medical claim data feeds on at least a monthly basis
- + Lives Minimum: Member population of at least 1K lives*
- + Fewer than six external vendor feeds (i.e., medical, mental health, pharmacy, lab)

*Note: There are coalition exceptions.

Client value:

Following a RationalMed safety alert, nearly one out of two alerts (41%) resulted in a change in treatment that addressed the error in care identified.

- + RationalMed accounted for over 5.9M successful safety interventions and provided our clients with ~\$1B in pharmacy savings alone or \$1.93 PMPM (Per Member Per Month)
- + 30% BoB enrollment

Implementation lead time:

- + Lead time takes a minimum of 120 days to enroll a client into RationalMed
- + A signed clinical addendum is required 60 days prior to the effective date
- + All enrollment slots for RationalMed are filled on a first come, first serve basis. Client size has no bearing on slotting decisions. Enrollment slotting occurs when the sales announcement is sent. There are a set number of enrollment slots each month

EVERNORTH RESOURCES

N/A

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ScreenRx

ScreenRx is Express Scripts’ patient-centric solution designed to improve medication adherence through early detection and targeted interventions. It uses predictive analytics, behavioral science and clinical expertise to identify members at risk of nonadherence and address the underlying causes. Through personalized outreach and tailored support, it helps patients stay on track with their medications. This proactive approach improves health outcomes while reducing overall health care costs for clients.



CATEGORY
Proof



SOLUTION TYPE
Clinical Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Medication safety
+ adherence



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Eligibility and usage considerations:

- + Client must have at least six months of Rx history
- + Must be an Express Scripts existing PBM client
- + No medical data required
- + No minimum live requirement to enroll*

*Note that lives under 5K are not eligible for a guarantee and due to the limited population size, activity, outcomes and reporting is impacted.

Client value:

During the period from January through December 2025, ScreenRx BoB contributed to \$281M in total health care savings. Of patients targeted and impacted by ScreenRx, the solution added 37M incremental days of adherence

ScreenRx delivered:

- + 1.6M outreaches
- + 1.3M adherence solutions
- + 420K closed gaps in care for patients

Tailored member interventions delivered through ScreenRx demonstrate:

- + Increase in adherent patients over those with no intervention
- + More patients remain adherent than those with no intervention
- + Delivery of the right intervention to the right patient at the right time
- + Effectiveness in sustaining member adherence

Implementation lead time:

45-day lead time to enroll

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EVERNORTH RESOURCES
N/A

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Simply Save Rx

Simply Save RxSM is a bundled solution that brings together multiple cost-saving strategies into one streamlined program to help plans manage drug spend more effectively. It simplifies pharmacy benefit management by delivering access to the lowest-cost, clinically appropriate therapies while maintaining choice for members and prescribers. By engaging across the supply chain, it removes complexity and provides a more efficient, all-in-one approach to driving savings.



CATEGORY
Relief



SOLUTION TYPE
Pharmacy Benefit
Management



CONDITION AREA OR
CLIENT/MEMBER NEED
Drug cost savings



SIGNATURE BASE PACKAGE
Yes

Clinical:
Yes

Eligibility and usage considerations:

- + Client Program Exclusions: Medicare, Medicaid, Prime Therapeutics, DoD, Wholesale Markets (DFO)
- + Operational: Will employ manual enrollment strategy for some components of this program

Client value:

- + Based on internal analysis, the average client saves \$10 PMPY when enrolling in Simply Save Rx
- + \$119M annually in avoided drug spend from non-FDA approved drugs and devices
- + 317K annual drug conversion interventions

Implementation lead time:

- + 30-day lead time for custom formulary clients to opt in to Simply Save programs

EVERNORTH RESOURCES

[Simply Save Rx | Evernorth](#)

[Simply Save Rx—Consultant | Evernorth](#)

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Specialty Services

Evernorth Specialty Services helps simplify care for patients with rare, chronic and complex conditions by connecting providers, plans and manufacturers into a more coordinated experience. It combines clinical expertise, advanced technology and strong partnerships to guide patients to the right care at the right time.

The solution focuses on reducing complexity, improving outcomes and lowering overall health care costs. Ultimately, it creates a more seamless and patient-centered care journey.



CATEGORY
Proof



SOLUTION TYPE
Specialty +
Complex Care



CONDITION AREA OR
CLIENT/MEMBER NEED
Specialty pharmacy
support



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

Implementation lead time:
N/A

Eligibility and usage considerations:
N/A

- Client value:
- + \$2.7B in copay assistance coordinated in 2025
 - + Our clinical therapy management protocols drove \$323M in total specialty savings in 2025
 - + \$70M+ in specialty drug spend avoided through clinical pharmacist interventions
 - + \$92M in avoided medical and absenteeism costs for nearly 100,000 RA&I patients
 - + Average of \$5,257 in copay assistance secured per member
 - + \$9.4M in savings from 10,000+ vial optimization opportunities

EVERNORTH RESOURCES

- [Evernorth Specialty Services](#)
- [Simplifying specialty pharmacy through digital innovation | Evernorth](#)
- [Specialty Care—Consultant | Evernorth](#)

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Supplemental Discount Program

The Supplemental Discount Program (SDP) provides members with access to discounted prices on medications that are not covered under their pharmacy benefit, while still ensuring those prescriptions go through safety and clinical checks. It allows claims to process seamlessly without disruption, even when a drug is excluded from the plan. Members pay the full cost at a discounted rate, but these costs do not count toward deductibles or out-of-pocket maximums. Overall, SDP improves affordability and maintains safety oversight without impacting the plan’s financials.

Recent updates to this program include discounts now apply automatically at the point of sale for all eligible SDP drugs and expanded list now includes Ozempic and Wegovy as of April 9, 2026.



CATEGORY
Relief



SOLUTION TYPE
Affordability +
Price Protection



CONDITION AREA OR
CLIENT/MEMBER NEED
Member affordability



SIGNATURE BASE PACKAGE
No

Clinical:
No

Eligibility and usage considerations:

- + SDP cannot be offered to the following client types: Medicare (including EGWP, MAPD, PDP, and Med Advantage), Medicaid, Externally Adjudicated clients, Workers’ Compensation plans or any plans affiliated with the DOD
- + OTCs at home delivery are limited to a contracted list
- + Direct Claims will not apply SDP
- + Drugs covered under the DAW09 program are excluded from SDP

Client value:

- + SDP now offers access to pharma discounts on eligible brand medications, delivering even greater savings and improved affordability
- + If eligible, these additional discounts will automatically apply during claims processing with no additional client, member or provider action required
- + 97% of eligible clients are enrolled

Implementation lead time:
7-10 days

EVERNORTH RESOURCES
N/A

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Vendor+

Cardiometabolic Vendor+ allows clients to partner with a preferred vendor to manage weight-loss through a specialized provider network. It connects members to clinicians focused on obesity care who can prescribe GLP-1s to appropriate patients. The program also delivers personalized treatment through virtual care while keeping primary care providers informed. This approach ensures coordinated, targeted support for weight management.



CATEGORY
Relief



SOLUTION TYPE
Care Access
+ Delivery



CONDITION AREA OR
CLIENT/MEMBER NEED
Weight management/
diabetes



SIGNATURE BASE PACKAGE
No

Clinical:
Yes

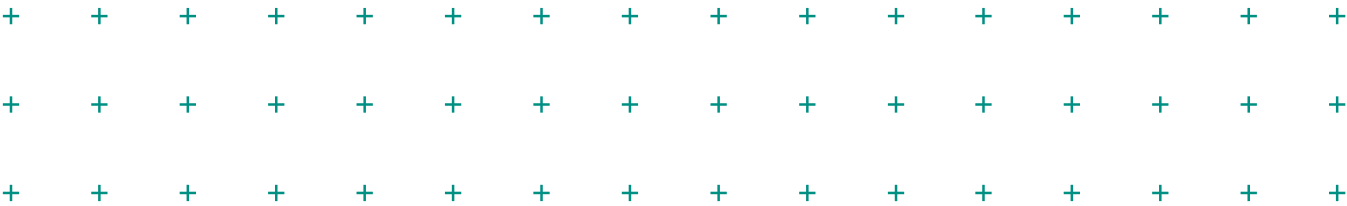
- Eligibility and usage considerations:**
Intended for clients with established relationships with preferred vendors, who are seeking innovative utilization control.
- + Prescriber network for weight-loss GLP-1s restricted to vendor prescribers, who follow evidence-based guidelines and are experienced in weight management care; ensuring prescribing quality and safety
 - + Vendor prescriber conducts medical review to ensure appropriate prescribing and dispensing of GLP-1s
 - + Removal of prior authorization for restricted prescriber network

Client value:
Vendor+ unlocks more control for plans to manage weight-loss and opens a pathway for members to partner with preferred vendors

Implementation lead time:
Enrollment lead time is roughly 90-120 days depending on what clients prefer in terms of member notification period

EVERNORTH RESOURCES

[Affordability: DTC with Healthy Weight Wellness Incentive](#)





Evernorth brings together connected solutions that help deliver relief from rising costs, greater ease across the health care experience and proof of meaningful outcomes—creating greater value for clients and the people we serve.

Reach out to your Evernorth representative to learn more.



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