

Evernorth Comprehensive Health Assessments + Gap Closure Solutions

Complete assessments to help manage risks and identify gaps in care, leading to better patient health



Early detection is vital to supporting positive outcomes for chronic conditions

More and more, patients are growing accustomed to the convenience of receiving quality care in the home. Those with chronic or undiagnosed health needs are especially in need of ongoing, accessible care and support to understand and manage their conditions.

Evernorth's Comprehensive Health Assessments and Gap Closure Solutions allow patients to have their overall wellness evaluated from in-home to proactively identify and address health risks.

Our capabilities include

- + **Comprehensive Health Assessments (CHA)**
 - Medicare, Medicaid and commercial populations
 - Medicaid post-partum assessments
 - Adolescent, child wellness visits
- + **Gaps in Care (GIC) services**
- + **Custom member engagement programs**

GIC screenings available

- | | |
|-------------------------|------------------------------|
| + Bone density | + Fall risk |
| + Nephropathy | + Blood pressure |
| + Hemoglobin A1c | + Colorectal cancer |
| + Cholesterol (LDL-C) | + Diabetic retinal eye scans |
| + Body mass index (BMI) | |

Providing insight and understanding to make informed health decisions

Our in-home assessment programs provide health plan's the ability to engage, assess and educate—connecting members to the plan benefits, services and local resources they need.

Led by experienced and caring Nurse Practitioners, these personalized interactions happen in the comfort of home, and are uniquely designed to address health concerns, medication adherence, or socioeconomic needs that can be hard to identify in a provider's office. We'll then provide the member and their primary care provider (PCP) with full visit summaries so their provider can lead informed follow-ups.

Comprehensive Health Assessments (CHA)

- + **Personalized visit** focused on reviewing the member's current health state
- + **Meaningful data collection** to support annual wellness visits, including risk adjustment, clinical, social and demographic details—providing key insights for value-based programs
- + **Early detection** of chronic conditions to positively impact health trajectory and manage health plan's total medical costs

Gaps in care assessments

- + **Point of care** and laboratory-processed tests and screenings to help identify and manage health
- + **Providing education and follow-up** on tests that may be missed or delayed in routine care and are advised by health plans or the Centers of Disease Control and Prevention (CDC)
- + **Screening for early symptoms** that can be precursors of chronic conditions



Care that comes to the patient



In-home



Employer on-site



Care clinics



Health fairs

Built to enhance member engagement

- + **Multi-channel engagement design**, including personalized member messaging and thoughtful outreach approaches
- + **Flexible data collection platform** that creates unique and plan-specific workflows, ensuring interactions are efficient, personal and meaningful

Proactively capturing patient's health care needs is a foundational step to managing the trajectory of their chronic conditions and improving their overall health outcomes.

With Comprehensive Health Assessments and Gap Closure Solutions, plans, providers and patients can address risks before they become a costly hurdle to better health.

The benefits of identifying risk and improving access to care through **home-based assessments**.

- + **Affordability:** Leverage the clinical data coded and collected to optimize reimbursement through Risk Adjustment Factor (RAF) score adjustments associated with and higher acuity patients.
- + **Engagement:** Assessments provide a window into individual care needs and health literacy opportunities that help re-engage patients to stay on track with their care plans.
- + **Coordination:** Comprehensive health assessment data helps clients see members who need interventions (disease management, chronic care programs, medication therapy management, etc.) and coordinate care without delay.
- + **Quality:** We capture quality measures that impact STARS scores, influence CAHPS results and identify social determinants of health (SDOH) needs.
- + **Equity:** Home-based assessments and gap closures help serve patients who are disconnected or have barriers to accessing traditional brick-and-mortar sites of care.

Help improve patient health outcomes and reduce your total medical costs with Evernorth

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homebasedcare@evernorth.com