



# Evernorth Oncology Benefit Services<sup>SM</sup>

Consultant FAQs



This document contains answers to frequently asked questions you may get from our mutual clients. This document should not be posted or shared in its entirety with clients. If your question is not answered in this document, please speak with your consultant relations director or email our team.

## Product overview

Evernorth Health Services is proud to announce [Evernorth Oncology Benefit Services](#), a new co-branded solution in partnership with Transcarent that empowers plans to provide an enhanced and aligned oncology patient experience, while also addressing the rapidly rising cost of oncology care.

**It's a single oncology benefit** that includes a holistic solution for pharmacy and medical experiences that improves patient outcomes, increases access to high-quality providers and decreases overall cost.

[Click here](#) for a client-facing Executive Summary of the product.





# General experience

Click through the questions  
below to expand details

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# Client experience

Click through the questions below to expand details

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# Patient and member experience

Click through the questions  
below to expand details



\*Professional in-home care services are provided for an additional fee and are not available in all locations.

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