

Evernorth Oncology Benefit ServicesSM

Consultant FAQs



This document contains answers to frequently asked questions you may get from our mutual clients. This document should not be posted or shared in its entirety with clients. If your question is not answered in this document, please speak with your consultant relations director or email our team.

Product overview

Evernorth Health Services is proud to announce [Evernorth Oncology Benefit Services](#), a new co-branded solution in partnership with Transcarent that empowers plans to provide an enhanced and aligned oncology patient experience, while also addressing the rapidly rising cost of oncology care.

It's a single oncology benefit that includes a holistic solution for pharmacy and medical experiences that improves patient outcomes, increases access to high-quality providers and decreases overall cost.

[Click here](#) for a client-facing Executive Summary of the product.



FREQUENTLY ASKED QUESTIONS

General experience

Click through the questions below to expand details

FREQUENTLY ASKED QUESTIONS

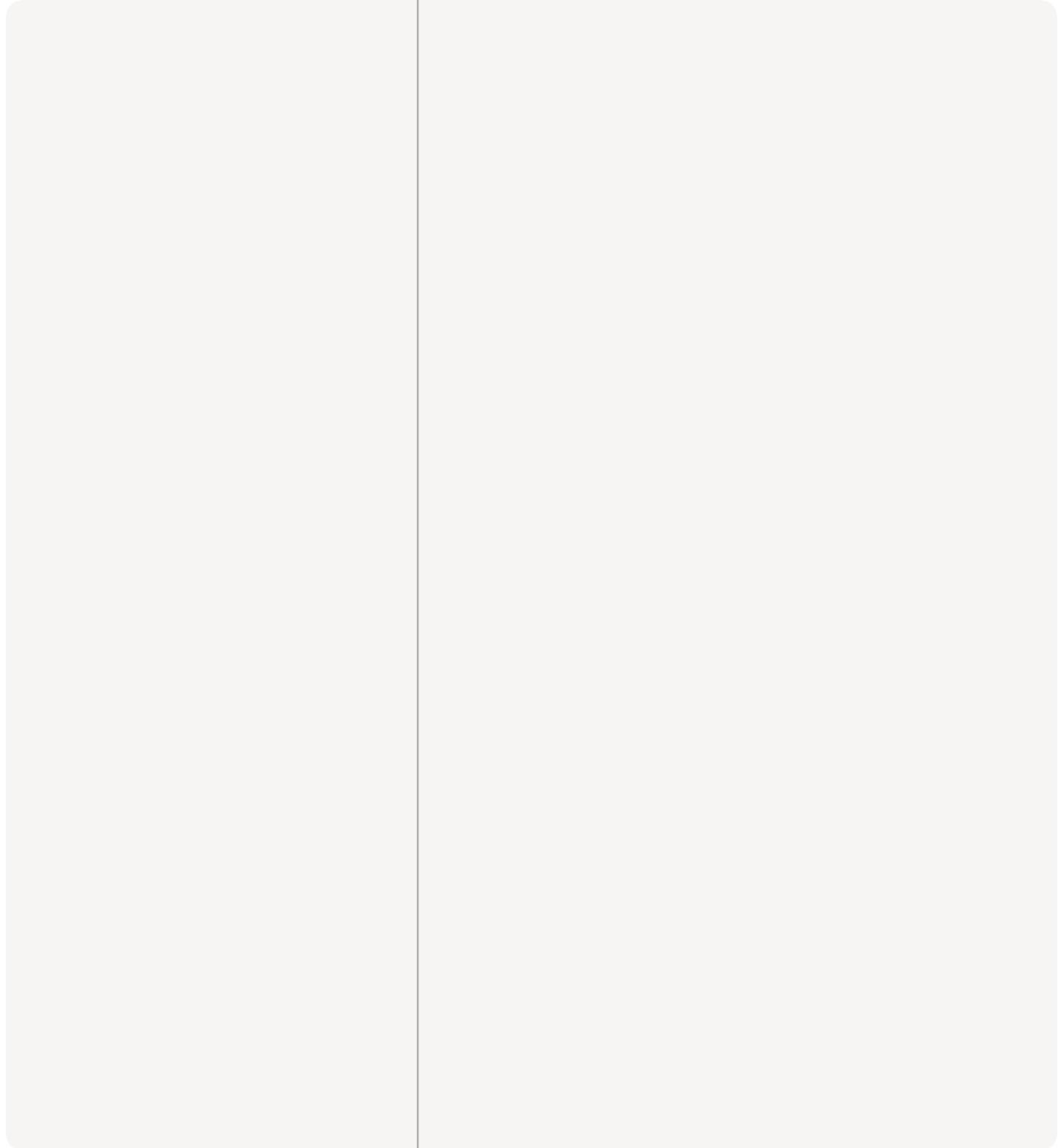
Client experience

Click through the questions below to expand details

FREQUENTLY ASKED QUESTIONS

Patient and member experience

Click through the questions below to expand details



*Professional in-home care services are provided for an additional fee and are not available in all locations.

All Evernorth Health Services products and services are provided exclusively by or through affiliates of the Evernorth companies, including Evernorth Care Solutions, Inc., Evernorth Behavioral Health, Inc., Evernorth Behavioral Health of Texas, Inc. and Evernorth Behavioral Health of California, Inc.

© 2025 Evernorth Health Services. All rights reserved. Some content provided under license.

