

Evernorth Terms and Conditions

When you sign up for text messages from Evernorth, you are signing up to receive text messages related to your relationship with Evernorth or one or more of its affiliates. These messages may include:

Short Code A:

- billing notifications

Short Code B:

- prescription reminders
- appointment reminders
- updates related to your visits
- information related to your MyChart account
- a one-time passcode
- other messages related to care management or your relationship with Evernorth

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using Evernorth MyChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at 800-233-3264 or wetreatyoubetter@evernorth.com.

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Privacy Policy is www.evernorth.com/privacy-policy. Contact us at 800-233-3264 or wetreatyoubetter@evernorth.com.